



## QUALITY POLICY

Arnold are committed to providing consistent products and services that meet the quality requirements of our customers.

To this end, Arnold will implement and maintain a management system which:

- conforms to the requirements of AS/NZS ISO 9001:2016
- provides operational guidance in the form of procedures and instructions which ensure that activities are performed in a planned, systematic and efficient manner
- ensures all personnel have adequate information and training to competently perform all tasks to a consistent standard of quality
- ensures that we comply with all statutory requirements and the contractual obligations of all our agreements in relation to quality
- ensures the sharing of knowledge and continuous improvement of our business processes and methods of work, and
- provides a framework for establishing and reviewing objectives and targets.

Tony Arnold  
Managing Director

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