



QUALITY POLICY

We are committed to providing consistent products and services that meet the quality requirements of our customers.

To this end, Arnold will implement and maintain an Integrated Management System which:

- conforms to the requirements of AS/NZS ISO 9001:2016
- provides operational guidance in the form of procedures and instructions which ensure that activities are performed in a planned, systematic and efficient manner
- ensures all personnel have adequate information and training to competently perform all tasks to a consistent standard of quality
- ensures that we comply with all statutory requirements and the contractual obligations of all our agreements in relation to quality
- ensures the sharing of knowledge and continuous improvement of our business processes and methods of work; and
- provides a framework for establishing and reviewing objectives and targets.

Tony Arnold
Managing Director

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