



QUALITY POLICY

Arnold is a leading electrical contractor with over 50 years' experience in construction, maintenance, and de-construction of electrical, data, instrumentation, and air-conditioning installations and switchboards for the commercial, industrial, and mining sectors.

We are committed to providing consistent products and services that meet the quality requirements of our customers.

To this end, Arnold will implement and maintain a management system which:

- conforms to the requirements of AS/NZS ISO 9001:2016
- provides operational guidance in the form of procedures and instructions which ensure that activities are performed in a planned, systematic and efficient manner
- ensures all personnel have adequate information and training to competently perform all tasks to a consistent standard of quality
- ensures that we comply with all statutory requirements and the contractual obligations of all our agreements in relation to quality
- identifies and addresses risks and opportunities that affect our ability to deliver what we promise
- ensures the sharing of knowledge and continuous improvement of our business processes and methods of work, and
- provides a framework for establishing and reviewing objectives and targets.

Tony Arnold
Managing Director

Document: Quality Policy	Document Number: CP-001	Version: 7.0 (Uncontrolled if printed)
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